Laura also joined the **Blueloop** team earlier this year and she may be the first person that you speak to on the telephone when you call us. A real outdoor girl, **Laura** likes nothing better than walking our coastal paths and seeking out the local flora and fauna.

The final new member of **Blueloop** is **Darren O'Regan**. Originally from Cork in Ireland, his experience in first line IT Technical Support will be extremely useful to the technical team. Darren keeps himself in shape with Thai boxing and is a big fan of the Ultimate Fighting Championship.

Skype for Business

Skype for Business is now included as standard with some Microsoft Office365 packages. But what is it?

Skype is a communications and collaboration platform that traditionally has been associated with home users but was bought by **Microsoft** in 2011, replacing their Lync application. It integrates many methods of communication within one application including Instant Messaging (IM), Voice over IP (VoIP) and Video Conferencing. The **Skype for Business** application can be run from various platforms including Android, iOS, Mac, Windows, and browsers. Running **Skype for Business** can also reduce travel costs and time, allowing you to have constructive and interactive business meetings whilst sat at your desk.

Call **Darryn or Julie today on 01460 271055** to find out how **Blueloop** can implement and customise **Skype** to help your business today.

Cyber Insurance – Have you got cover in place?

Blueloop were invited by **Jelf Insurance Brokers** to present at Taunton Rugby Club on 28th June along with **Porter Dodson** and **QBE Europe**. The objective of the event was to offer support and advice to businesses in Somerset regarding **Data Management and Cyber Security**. The event ran following the GDPR regulations which came into force on 25th May.

Robin Barker, Sales Director, **Blueloop** provided an informative talk around some of the IT challenges and pitfalls of **Cyber Security and Data Management**. He provided an insight into some of the tools that can be used to prevent a Cyber Breach and help minimise the effects should one occur.

Evelyn Adfield, Partner at **Porter Dodson** presented on the legal elements of GDPR which can often prove to be both a headache and maze to businesses. Discussions took place regarding details of owner's business responsibilities (including their staff), who the **Data Processor** and **Data Controller** are within a business, and what are their legal responsibilities.

Erica Constance, Cyber Portfolio Manager, QBE Business Insurance presented on the areas of **Cyber Insurance** that are covered by their policies and provided some examples of recent claims. This clearly highlighted the importance of preventative measures but also that adequate protection is in place from both the technical and insurance perspective.

Please contact either **Robin or Julie on 01460 271055** if you would like to discuss any aspect of **Data Management & Cyber Security** including pen testing, off-site backup, business readiness assessment and insurance.